



DR. BHUBANESWAR BOROAH CANCER INSTITUTE
A GRANT-IN-AID INSTITUTE OF DEPARTMENT OF ANATOMIC ENERGY, GOVT. OF INDIA
AND A UNIT OF TATA MEMORIAL CENTRE (MUMBAI)
GOPINATH NAGAR, GUWAHATI- 781016
ASSAM, INDIA

Sub: Corrigendum against Desktop Computers.

GeM Bid No: GEM/2023/B/4051958

Sl. No.	Query received	Response of the committee
1	RAM Expandability up to (using spare DIMM Slots in GB) : 64 Or higher / Giving 128GB as RAM expandability means only branded OEM will come. Now there is no provision of Make In India products	RAM expandability is given as per our requirement . So products should be made in such a way that it can be upgraded in future.
2	While procuring computer systems, it is advisable to go for generalized specifications and not to specify the international brands. Such practice vitiates the guidelines for open tender system laid down in General Financial Rules and deprives other brands including domestic manufacturers of an opportunity to participate in the tender.	As per GeM GTC it is clearly mentioned that the buyer can script ATC as per their requirement. To make sure the quality and service of the required product the institute invites bids from respective service providers. As a reference the institute go through different GeM Bids where various organizations floated their tender with the requisite clause.
3	Asked for OEM's ISO 20000 certificate. That means the bid was prepared in such a manner that only HP can qualify and no other OEM	ISO 20000 is international standard that describes the best practices for IT Services. It will help us to evaluate how effectively they deliver managed services. So we do not want any compromise on that. many brand have ISO 20000

Dr. B. B. Borthakur
(Director)

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